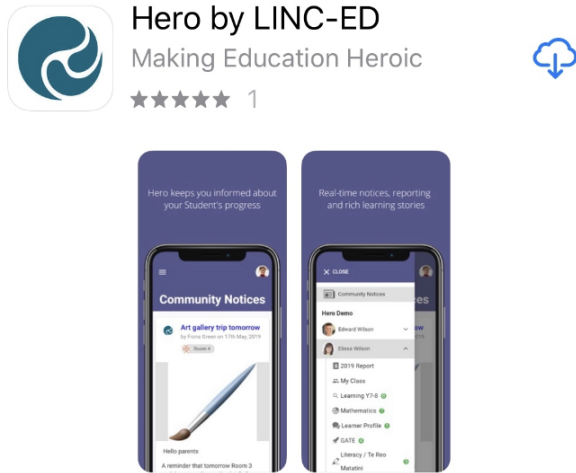


## How To Get Set Up

**STEP 1: Download** the Hero by LINC-ED app from the app store

Note: use the keywords Hero LINC-ED when searching for the app



Alternatively, open your browser and enter [go.linc-ed.com](http://go.linc-ed.com)

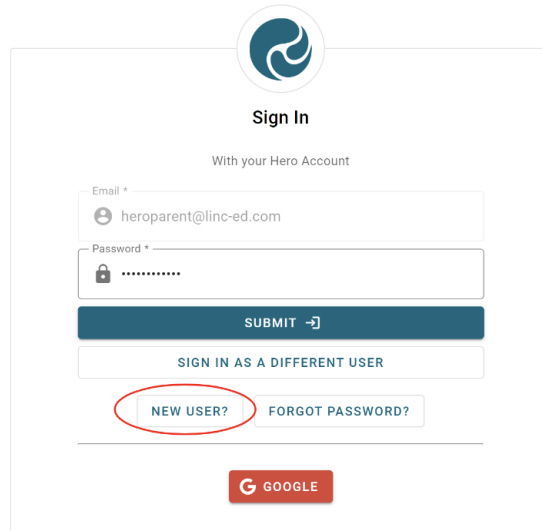
**STEP 2: Set** your password and log into Hero for the first time:

Enter your email address. This must be the email address you supplied to the school.

The image shows the sign-in screen of the Hero app. At the top is the app's logo. Below it is the text 'Sign In' and 'With your Hero Account'. There is an email input field containing 'heroparent@linc-ed.com'. Below the input field is a blue button with the text 'NEXT >' circled in red. At the bottom is a red button with the Google logo and the text 'GOOGLE'.

If your email address is not accepted, please contact the school office (office@sunnybrae.school.nz).

**STEP 3:** Click - **NEW USER**

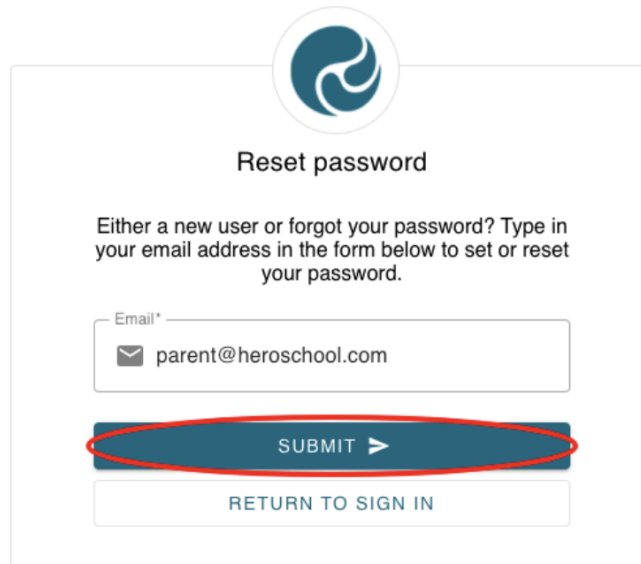


The screenshot shows a 'Sign In' form with the following elements:

- Logo at the top center.
- Text: 'Sign In' and 'With your Hero Account'.
- Email input field: 'Email \*' with the value 'heroparent@linc-ed.com'.
- Password input field: 'Password \*' with masked characters.
- 'SUBMIT' button with a right arrow.
- 'SIGN IN AS A DIFFERENT USER' button.
- 'NEW USER?' button circled in red.
- 'FORGOT PASSWORD?' button.
- 'GOOGLE' button at the bottom.

**STEP 4:**

Enter the email address you have provided the school and click SUBMIT.



The screenshot shows a 'Reset password' form with the following elements:

- Logo at the top center.
- Text: 'Reset password'.
- Text: 'Either a new user or forgot your password? Type in your email address in the form below to set or reset your password.'
- Email input field: 'Email \*' with the value 'parent@heroschool.com'.
- 'SUBMIT' button with a right arrow, circled in red.
- 'RETURN TO SIGN IN' button.

**STEP 5:**

You will receive a message confirming a password email has been sent.



## Email sent

We've sent you an email containing a link that will allow you to reset your password. Once you receive the email follow the instructions to change your password.

[RETURN TO SIGN IN](#)

**STEP 6:** Open your email inbox and click on the Hero Password Reset email. If you do not receive the email check your spam folder.

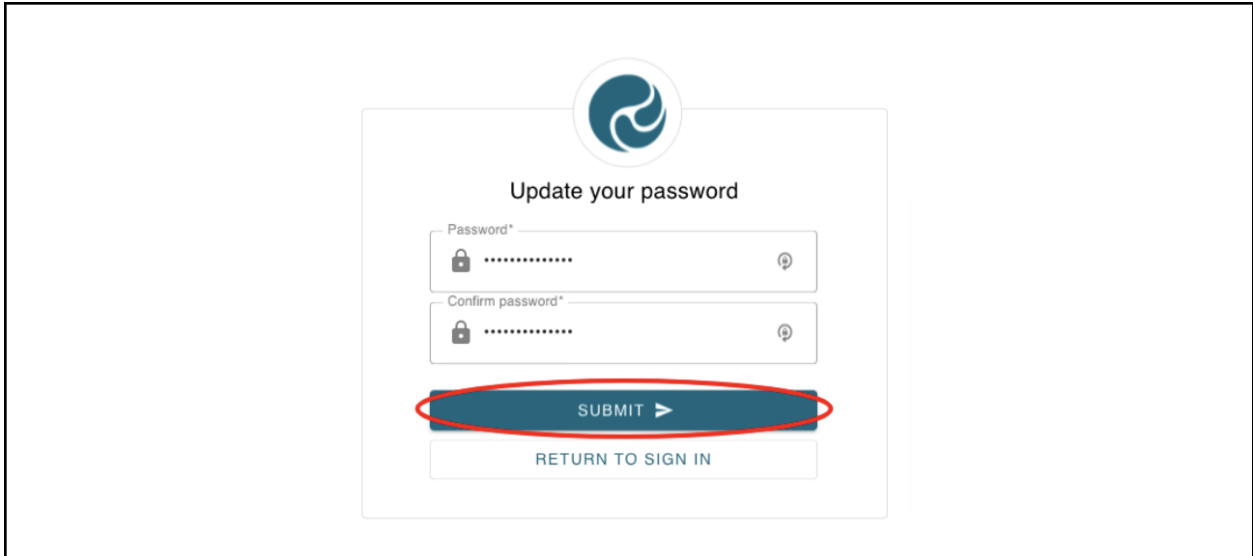
Open the email and click **RESET YOUR PASSWORD**.

## Reset your password

To change your password click on the following link.

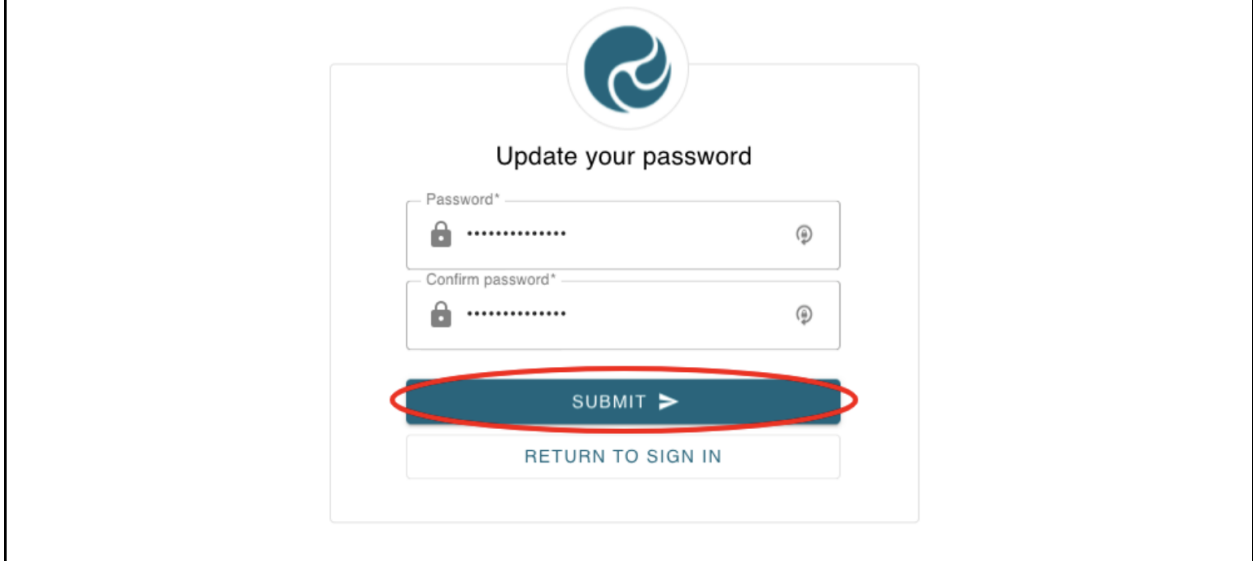
[Reset your password](#)

**STEP 7:** Enter a secure password (8 or more characters), certify this password then click **SUBMIT**. This will log you into Hero.



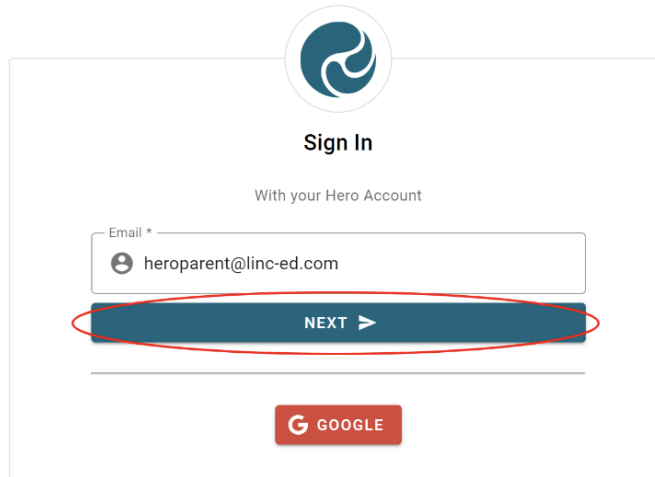
**STEP 8:**

Enter a secure password (8 or more characters), verify this password then click **SUBMIT**. This will log you into Hero.



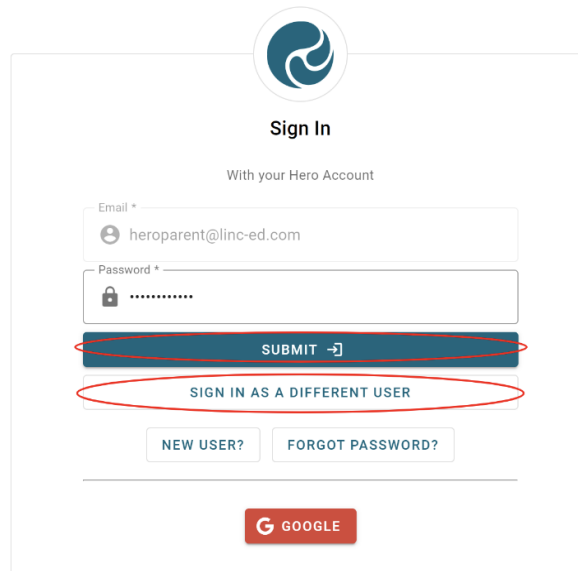
**STEP 9:**

The next time you sign into Hero, enter your email address, click NEXT, then enter your chosen password. Click **SUBMIT**.



The image shows a 'Sign In' form with a circular logo at the top. Below the logo is the text 'Sign In' and 'With your Hero Account'. There is an email input field containing 'heroparent@linc-ed.com'. Below the email field is a dark blue button with the text 'NEXT >' which is circled in red. At the bottom of the form is a red button with the Google logo and the text 'GOOGLE'.

If you have entered an incorrect email address and you need to return to the previous screen, click **SIGN IN AS A DIFFERENT USER**.



The image shows a 'Sign In' form with a circular logo at the top. Below the logo is the text 'Sign In' and 'With your Hero Account'. There are two input fields: an email field containing 'heroparent@linc-ed.com' and a password field with a lock icon and a series of dots. Below the password field is a dark blue button with the text 'SUBMIT →' which is circled in red. Below that is a light blue button with the text 'SIGN IN AS A DIFFERENT USER' which is also circled in red. At the bottom of the form are two light blue buttons: 'NEW USER?' and 'FORGOT PASSWORD?'. At the very bottom is a red button with the Google logo and the text 'GOOGLE'.

Once you have signed in you will see Community notices sent by your child's school. If the text is long, you may need to click read more to view the whole message.